

MACDILL AIRFORCE BASE COALITION VILLAGE

Tampa, Florida



Client Project

Afghanistan may have been where the War on Terror commenced, but MacDill Air Force Base in Tampa, Florida is where Central Command, led by the now famous General Tommy Franks, directed the troops. Before September 11, the US Air Force in Tampa could never have predicted they would need offices for foreign nationals volunteering to support the US in the fight for freedom from terror, but suddenly they did – and they needed it fast!

Client Need

In a matter of hours, Dave Kuczer, **Williams Scotsman** Account Manager out of the Tampa office, pulled together everything needed to complete MacDill's bid for office space. On Friday afternoon, the completed proposal was submitted to MacDill's Commanding Officer. By noon, Saturday, **Williams Scotsman** had been awarded the contract to provide offices for what would become known as "Enduring Freedom Coalition Village."

The Solution

Immediately, the Service Team, led by Project Manager Nancy Dismore, was on site. By the first week, all three phases of the village were in place including four complexes; several single wides and double wides, restroom trailers,

and guard houses. Initial estimates showed a need for six to eight buildings. But this quickly grew to more than 20! No resource was left untapped in the company's entire Central Florida area. In the Village, some buildings were located in high security areas. To ensure this security, **Williams Scotsman** added punch locks on several buildings to keep employees and military personnel from wandering into restricted areas. **Williams Scotsman** also covered the windows so no light could be seen from the outside, guaranteeing that no one could see what was going on inside the building.

The Result

Not only did the buildings impress the soldiers, but also the unmatched commitment to quality, government project expertise, and unwavering dedication of the **Williams Scotsman Service Team** earned recognition by General Franks and his troops.



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**DEPARTMENT OF THE AIR FORCE
6TH AIR REFUELING WING (AMC)
MACDILL AIR FORCE BASE, FLORIDA**

17 DECEMBER 2001

FROM: 6 CES/CECC

SUBJ: LETTER OF RECOGNITION

This letter is to formally recognize **Williams Scotsman** as represented by **Ms. Nancy Dismore**, Project Manager and site superintendent, for outstanding performance and commitment that was well above and beyond their contract requirements in the construction of the **Enduring Freedom Coalition Village** at the **Headquarters of United States Central Command (USCENTCOM)**, MacDill AFB Florida.

This project was started on 21 September 2001 under Threatcon Delta Conditions. The project budget was in excess of 18M and was executed in 7 weeks from start to finish. A conceptual site plan that literally changed by the hour was the only contract document to "build by". Throw into the mix a dozen or so U.S. Colonels developing scope requirements as we were building, two dozen or so Foreign national commanders with their own individual needs topped off with a "we need this yesterday" schedule and one might fathom the pulse of this tasking.

Ms. Dismore repeatedly earned the praise of senior leadership for keeping up with such fluid project requirements and priorities. Lt. General Delong (DSINC) commented personally to me that he had *"never seen a CE operation move so fast with such flexibility"*. Major General Robb stated that the *"Coalition Forces were impressed at how well the construction processes advanced in light of the high security environment"*. Colonel Hays, Support Group Commander for the Joint Chiefs of Staff also commented that our construction efforts illustrated *"impressive teamwork"*.

In closing, for senior leadership at USCENTCOM (our customer) as well as the Wing Commander, Brigadier General Hodges (our boss), to have such high levels of accolades about the execution and completion of this project dictates the necessity of **formally recognizing and thanking Williams Scotsman and Ms. Nancy Dismore for outstanding performance.** 6CES/CMSI can not express enough appreciation for your efforts. On behalf of USCENTCOM, Air Mobility Command and MacDill AFB,... Thank you and may God bless you and yours!!

V/R

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